

**MAKINEX RENEWABLES PTY LTD
WARRANTY AGAINST DEFECTS**

ABN 81 664 404 255 | ACN 664 404 255 | Version 1.0, effective 1 September 2026

This warranty is given under clause 6 of the Supplier's Terms and Conditions of Sale

Who gives this warranty

Makinex Renewables Pty Ltd (ABN 81 664 404 255), 1-3 Rodborough Rd, Frenchs Forest NSW 2086. Telephone 1300 795 953 or (02)8918 2059, Email sales@makinex.com.au.

What is covered, and for how long

The Supplier warrants that the Goods will be free from defects in materials and workmanship arising in normal use and under normal service conditions, and that the Services will be free from defects in workmanship. **The warranty period is 24 months from the date of invoice of the Goods** and 12 months from completion for Services. The defect must appear within that period. The exclusions in clause 6.4 of the Terms and Conditions of Sale apply, including fair wear and tear, consumable and wear items, misuse, failure to service in accordance with the manuals, unauthorised repair or modification, installation not carried out by or on behalf of the Supplier, and damage from the operating environment or power supply irregularities. Third party components carry only their manufacturer's warranty.

What the Supplier will do

If the Supplier accepts a valid claim it will, at its option, repair the Goods, replace them or the defective part with goods of the same or equivalent specification, pay the cost of repairing them, or pay the cost of replacing them. **Its liability under this warranty is limited to the lower of the cost of repair and the cost of replacement of the affected Goods or part.** For defective Services it will re-supply them or pay the cost of re-supply, whichever is lower. **These limits do not apply to the extent they would limit a right or remedy that cannot be excluded under the Australian Consumer Law.**

How to claim

Notify the Supplier in writing at the address, telephone number or email above, within the warranty period and within 14 days after the defect becomes apparent. Provide your invoice or proof of purchase, the model and serial number, a description of the defect, photographs, and any service, operating or fault log records reasonably requested. Make the Goods available for inspection and, if requested, return them to the location the Supplier nominates; where they cannot reasonably be returned because of their size, height, method of attachment or nature, the Supplier will inspect them on site. Do not repair or modify the Goods, or have them repaired or modified by anyone else, before the Supplier has inspected them.

Who pays the expenses of claiming

You bear the expense of claiming under this warranty, including making the Goods available for inspection, returning them where it is reasonable to do so, gaining access to them (including dismantling and reinstating structures, craneage and scaffolding), and any substitute or hired equipment. Travel, mileage, accommodation and freight beyond a 100 km radius of the Supplier's nearest service location are payable by you. If the Supplier inspects the Goods and finds no defect for which it is responsible, it may charge for the inspection at its standard rates. **However, where you are a "consumer" under the Australian Consumer Law and the Goods fail to meet a consumer guarantee, the Supplier will bear the cost of returning the Goods to the extent the law requires**, and you do not bear those expenses to the extent the Australian Consumer Law provides otherwise.

Your rights under the Australian Consumer Law

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with the service, you are entitled: to cancel your service contract with us; and to a refund for the unused portion, or to compensation for its reduced value. You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

The benefits given to you by this warranty are in addition to other rights and remedies you have under a law in relation to the goods or services to which this warranty relates.